



The State of New Mexico Group Benefits Plan Plan Year: January–December 2018

Prescription Drug Program



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Who Is Express Scripts?

- Express Scripts administers your prescription drug benefit and you automatically receive coverage when you enroll in a medical plan.
- Express Scripts is the largest Prescription Benefit Manager in the country with more than 100 million people nationwide
- Retail network includes 60,000 pharmacies
- Provides administration for
 - Retail pharmacy program
 - Express Scripts Home Delivery program
 - Specialty drug program through Accredo



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Express Scripts Formulary

Your plan covers a broad range of medications that fall into three categories:

First tier:
Generic drugs

Second tier:
preferred brand-name drugs
(lower cost)

Third tier:
Non-preferred brand-name drugs
(higher cost than First and Second tier)

Excluded: drugs that are not covered under your benefit

EXPRESS SCRIPTS®		2017 Express Scripts National Preferred Formulary												
<p>The following is a list of the most commonly prescribed drugs. It represents an abbreviated version of the drug list (formulary) that is at the core of your prescription-drug benefit plan. The list is not all-inclusive and does not guarantee coverage. In addition to using this list, you are encouraged to ask your doctor to prescribe generic drugs whenever appropriate.</p> <p>PLEASE NOTE: Brand-name drugs may move to nonformulary status if a generic version becomes available during the year. Not all the drugs listed are covered by all prescription-drug benefit programs; check your benefit materials for the specific drugs covered and the copayments for your prescription-drug benefit program. For specific questions about your coverage, please call the phone number printed on your member ID card.</p>														
KEY [INU] - injectable Drug Brand-name drugs are listed in CAPITAL letters. Generic drugs are listed in lower case letters.	A ABILIFY MAINTENA [INU] ABSORICA ACANYA acetaminophen/codeine ACTEMRA [INU] ACTHAR H.P. [INU] acyclovir ADICIRCA ADEMPAS ADVAIR DISKUS ADVAIR HFA AKYZEO albuterol nebulization solution alendronate allopurinol ALPHAGAN P 0.1% alprazolam ALREX amiodarone AMITIZA amitriptyline amlodipine amlodipine/benazepril amiodipine/valsartan amoxicillin amoxicillin/potassium clavulanate AMPYRA anastrozole ANDROGEL 1.52% ANORO ELLIPTA APRISO ARCAPTA NEOHALER aripiprazole ARISTADA [INU] ARNUITY ELLIPTA ASMANEX HFA ASMANEX TWISTHALER atenolol atenolol/chlorothalidone atorvastatin AVONEX [INU] AXIRON AZASITE azelastine nasal spray azithromycin	B baclofen BASAGLAR [INU] benazepril benzonatate BEPREVE BETASERON [INU] BETHKOS	C CANASA CARAC carbidopa/levodopa carvesolol cefdinir cefuroxime axetil celecoxib cephalein CETROTIDE [INU] chlorhexidine gluconate chlorthalidone CIALIS CIPRODEX ciprofloxacin citalopram clarithromycin clindamycin hcl clindamycin phosphate clindamycin phosphate/benzoyl peroxide clonazepam clonidine clopidogrel clobetasol/ betamethasone dipropionate COLCRYL COMBICAN COMBIVENT RESPIMAT COPAXONE 40 MG [INU] COREG CR CORLANOR CRISSENTYX [INU] CREON CRONINE cyanocobalamin [INU] cyclobenzaprine	D DALIESP DARTHRAN desloratadine desonide	E EFFECTENT ELIQUIS EMVERM esaliprin ENBREL [INU] ENLIVIA encapsarin [INU] ENSTILAR ENTRESTO EPCLUSA (excluded for genotype 1) EPIFUD, EPIFUD FORTE EPINEPHRINE AUTOINJECTOR (by Mylan) [INU] EPIPEN, EPIPEN JR [INU] ergocalciferol erythromycin eye ointment escitalopram esomeprazole magnesium delayed-release ESTRACE CREAM estradiol estradiol patches estradiol/norethindrone acetate escopiclone etodolac EULEXKA [INU] EVERED EXTAVIA [INU]	F famotidine	G gabapentin gemfibrozil GENITROPIN [INU] GILENYA GILOTRIF glimperide glipizide glipizide ext-release GLUCAGON [INU] glyburide GLYXAMBI GONAL-F GONAL-F RFE GONAL-F RFI REDI-JECT [INU] GRALISE GRANIX [INU] GRASTEK guanfacine ext-release	H HARVONI HUMALOG [INU] HUMATROPE [INU] HUMIRA [INU] HUMULIN [INU] hyalalazine hydrochlorothiazide hydrocodone/ acetaminophen hydrocodone/ chlorpheniramine polistixine ext-release hydrocodone/hom atropine hydrocortisone topical hydromorphone hydroxychloroquine hydroxyzine hcl hydroxyzine pamoate	I ibandronate ibuprofen ILEVRO INGRUSSE ELLIPTA indomethacin INLYTA INVOKAMET INVOKANA INVOKAMET XR irbesartan IRESSA isosorbide mononitrate ext-release ISOSORBIDE JANUMET, JANUMET XR JANUVIA JARDIANCE JENTADUETO JENTADUETO XR JANUVIA JARDIANCE JENTADUETO JENTADUETO XR	J JANUMET, JANUMET XR JANUVIA JARDIANCE JENTADUETO JENTADUETO XR	K KALBITOR [INU] ketacozazole topical KITABIS PAK	L labetalol lamotrigine lansoprazole delayed-release LANLITUS [INU] latanoprost eye solution LATUDA LAZANDA LETABRIS LEVEMIR [INU] levetiracetam levocetirizine levofloxacin levofloxacin sodium LIALDA lidocaine patches LINZESS lithochryson LIPOFEN lisinopril lisinopril/hctz LIVALD lorazepam losartan losartan/hctz LOTENAX lovastatin LUMIGAN LYRICA	M MAKENA [INU] meclizine medroxyprogesterone meloxicam MEPHYTON MESTINON SYRUP metaxalone metformin metformin ext-release methimazole methocarbamol methotrexate methylphenidate ext-release methylprednisolone metoclopramide hcl metoprolol succinate ext-release metoprolol tartrate metronidazole metronidazole topical metronidazole vaginal gel MINIVELLE minocycline mirzapine mirtazapine MITIGARE moderiba mometasone MONOVISC [INU] montelukast morphine sulfate ext-release MORVANTIK MOXEZA multivitamins/fluoride mupirocin MUSE MYRBETRIQ	N nabumetone NAMENDA XR NAMZARIC naproxen, naproxen sodium NARCAN NASAL SPRAY NASOCBAL necozinc/polymsin/ hydrocortisone ear drops NEUFOPEN [INU] NEVANAC NEXIUM PACKETS niacin ext-release nifedipine ext-release nitrofurantoin monohydrate/ macrocrystal NORDI TROPIN [INU] nortriptyline NUCYNTA, NUCYNTA ER NUEDEXTA

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Prescription Costs

	Participating retail pharmacies	Express Scripts Home Delivery
	Retail (30-day supply)	Mail Order (90-day supply)
Out of Pocket	\$3,500 single / \$10,500 family (accumulated with Medical OOP towards annual max)	
Deductible**	\$50 Individual / \$100 Family only on Non-Generics (applies to Medical annual OOP Max)	
Generic	\$6	\$17
Brand (Preferred)	30% (\$35 min / \$95 max)	\$120
Brand (Non-Preferred)	40% (\$60 min / \$130 max)	\$155
Specialty Medications (30 day supply) - must move to mail order after 2 fills at retail	\$60 Generic \$85 Preferred Brand \$125 Non-preferred Brand	\$60 Generic \$85 Preferred Brand \$125 Non-preferred Brand

*** If you obtain a brand-name drug when a generic equivalent is available, you are responsible for the generic copayment plus the cost difference between the brand-name drug and the generic drug. This does not apply to specialty medications.



Use Express Scripts Home Delivery for your Maintenance Medications

Receive up to a 90-day supply with free standard shipping

Take advantage of our Automatic Refill Program for added convenience!

State of New Mexico Home Delivery Program:

- 3 retail fills are allowed on maintenance medications before copay increases
- On the 4th fill at retail the copay will increase to the mail order copay for that drug tier (for a 30 day supply)

Maintenance Drugs	Retail Copay (30-day supply) Up to 3 fills	Retail Copay (30-day supply) Starting on 4 th fill
Generic	\$6	\$17
Brand (Preferred)	30% (\$35 min / \$95 max)	\$120
Brand (Non-Preferred)	40% (\$60 min / \$130 max)	\$155



Get Started With Express Scripts Mail Order



- **E-Prescribe (electronic prescribing)** - Have your physician send your prescription direct to Express Scripts pharmacy for processing
- **Phone** – Call into Express Scripts customer service and request that your maintenance medication be moved to home delivery. We will consult your physician and take it from there!
- **Online** – Register on express-scripts.com and transfer medications to home delivery with a click of a button
- **Mail** – Complete a home delivery order form and submit it, along with a paper prescription, for processing
- **Payment Options** - check card or credit card is the preferred method for online orders. ESI accepts Visa, MasterCard, American Express and Discover. Provide your check card or credit card information or choose to be billed later for mail in orders.



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Prior Authorization



- Some medications require a Prior Authorization – a process to ensure the medication prescribed is appropriate for the patient and/or the condition and is covered by the prescription drug plan
- Physician's submit documentation for Prior Authorization on the patient's behalf
- Most Prior Authorizations expire after 1 year



www.express-scripts.com

One-Time Registration

Quick and easy steps

- Register via web or mobile app using member ID number or SSN
- Review and accept the Terms of Use
- Preferences can be chosen now and updated at any time

The image shows a desktop registration form for Express Scripts. The form is titled "Registration is easy." and includes the following fields and options:

- First Name**: Text input field
- Last Name**: Text input field
- Birth Date**: Text input field with placeholder "MM/DD/YYYY"
- Email Address**: Text input field
- I want to use my**: Radio buttons for Member ID and Social Security Number
- Member ID**: Text input field
- I am the**: Text input field with "Member (Cardholder)" selected
- Terms of Use and Privacy Policy**: A checkbox that is checked, with the text "I have read and accept the Terms of Use and Privacy Policy"
- Continue to Create Account**: A button at the bottom of the form

Additional text on the form includes: "Create an online account to manage your prescriptions, check order status and transfer your prescriptions to home delivery. TRICARE beneficiaries must register at the TRICARE website. Already registered? To access your account, log in now." and "All fields required for registration." A note about email privacy is also present: "Your email address will not be shared with third parties. Emails contain only the content covered by this website's Terms of Use. For more details, please review the Terms of Use."

To the right of the desktop form is a smartphone displaying the Express Scripts mobile app registration screen. The app screen shows the same registration fields as the desktop version, including "About Yourself" and "Pharmacy Benefit Information" sections.



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Managing Prescriptions with Ease

Quick access to what members want most

- Check order status
- View all prescriptions and order refills and renewals
- View savings and transfer retail prescriptions to home delivery
- Enroll in and manage automatic refills
- Receive medication-related safety alerts and take action
- View important Benefit & Account Notifications

The screenshot displays the Express Scripts user interface. At the top, there's a navigation bar with 'Prescriptions', 'Benefits', 'My Account', and 'Help'. Below this, a 'Recent Order Status' section lists several prescriptions with their respective statuses: 'Action Required / Waiting for Doctor', 'Canceled', and 'Canceled'. A modal window titled 'Automatic Refills' is open, showing options to 'Manage Prescriptions', 'Start Automatic Refills', and 'Stop Automatic Refills'. The modal lists several medications with their refill counts and options to 'Start Automatic Refills' or 'Stop Automatic Refills'. The background shows a list of prescriptions including Zetia, Simvastatin, Humira, and Atenolol.



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Transfer to Home Delivery

Transfer To Home Delivery **\$440.00 total annual savings**

Chris (09/09/1945)

	Rx #:	Days supply	Qty	Cost per day	Cost per prescription	
Clopidorel 75 mg tablet 75 mg, generic	00000653334973	30 days	30	\$1.50	\$45.00	\$340.00 annual savings
	Participating retail pharmacy:	90 days	90	\$0.55	\$50.00	

Confirm your doctor's information: Dr. Susan Jones
123 Main Avenue
Franklin Lakes, NJ 07147-0000
444-555-6666

Not your doctor? [Update your doctor information](#)

Prescription in cart

Vanessa (07/28/1969)

	Transferred Rx #:	Days supply	Qty	Cost per day	Cost per prescription	
L-Tyrosine caplet tablet 500 mg 500 mg, generic	123456785555	30 days	30	\$0.50	\$15.00	\$100.00 annual savings
	Participating retail pharmacy:	90 days	90	\$0.22	\$20.00	

Confirm your doctor's information: Dr. Susan Jones
123 Main Avenue
Franklin Lakes, NJ 07147-0000
444-555-6666

Not your doctor? [Update your doctor information](#)

Prescription in cart

Checkout

Quickly and easily view savings by transferring to home delivery service

- Express Scripts will contact the doctor to obtain a new prescription on member's behalf
- Express Scripts will automatically deliver refill medication when the Automatic Refill option is chosen.
- When the prescription is out of refills, Express Scripts will contact the doctor for a new prescription.



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Order Status

Prescriptions Benefits My Account Help Accessible View | Español

Recent Order Status [Go to full order status](#)

Simvastatin 20 mg tablet Rx #: 123456789007 Chris (09/09/1945) **Canceled**

[Hide details](#)

This medication was canceled because your doctor did not approve the request. Please contact your doctor for more

Recent Order Status

Please Note: For prescription renewals, the "Order placed on" date may change to reflect the date the medication was actually received from your physician. Please click on "View details" to view additional details.

Order placed on:
January 6, 2016

Invoice #: 12551093

Shipped on 01/08/14 via UPS-Ground
100 Parsons Pond Rd, Franklin Lakes, NJ 07417

Simvastatin tabs 40mg tablet
Rx #: 123344455667 | For: Vanessa (07/18/1962)
⚠️ **Prior Authorization Expires** on 12/23/2016
[View details](#)

Shipped on 01/08/14 via UPS-Ground
100 Parsons Pond Rd, Franklin Lakes, NJ 07417

Zocor 20mg tablet
Rx #: 123344455662 | For: Chris (09/19/1960)
[View details](#)

To view this email as a webpage, click [here](#)

EXPRESS SCRIPTS

We received your prescription order.

Order Placed on 4/21/2016

Prescription	Invoice	Request	Status
LIPTOR For: PETER Rx #: 753159785369	01238527531	REFILL	We'll send more details tomorrow

We will email you updates on this order, and you can log in to [view order details](#) and shipping status any time.

[View order details >>](#)

Please select a payment option for future orders

To help us ship your medication as quickly as possible, please take a moment to log in and [enter your payment information](#) or [contact our friendly staff](#) at Member Services so we can assist you. You can even set up auto-pay so you don't have to enter your payment information each time. If you've already done this, our thanks.

PLEASE DO NOT REPLY TO THIS AUTOMATED MESSAGE. Replies will not be read or forwarded for handling.
Express Scripts manages your prescription benefit for your employer, plan sponsor or health plan.
Contact us | [Change email address or communication preferences](#)
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Express Scripts, One Express Way, St. Louis, MO 63121

- Clear, detailed order status
- Actionable self-service messages
- Track shipping
- Real-time email order confirmation

My Rx Choices explores options

My Rx Choices

Start saving money on your prescriptions now.

Use **My Rx Choices**, the prescription savings program that lets you help your doctor save money on medications you take on an ongoing basis.™ [In addition to helping you save money, Express Scripts will check your chosen alternatives for possible drug interactions.]

Have a question? Need help? [Learn more >>](#)

Consumer Reports BEST BUY DRUGS

NEW! Proven, effective, affordable options from Consumer Reports Best Buy Drugs™. [Learn more now](#)

My Rx Choices

Choose alternatives for your doctor to consider and click the "continue" button to go to the next step. For your convenience, we've preselected the lowest-cost medication alternatives available at this time. There may be multiple lower-cost alternatives. To review other alternatives, which could have the same or similar pricing, click the "view other alternatives" link for each medication. To remain on your current medication, select the radio button to the left of the medication name. Learn about our [Extended Payment Program](#), which lets you pay for medications in 3 monthly installments. [Calculate your estimated monthly payments.](#)

If you received a letter from us regarding potential savings using **My Rx Choices**, the savings may be different from what is displayed below because **My Rx Choices** uses the most current pricing based on your plan.

Medication	You pay	Lower-cost choice	You pay	YOU SAVE
<input type="radio"/> Accupril 5 MG Tablet (Brand) Dosage: 1 Tablet, once a day Pharmacy: Retail \$216.00 per year \$18.00 for 30 days	<input checked="" type="radio"/> quinapril tabs 5 MG Tablet (generic equivalent) (U) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$0.00 for 90 days	<input type="radio"/> Glucophage Tabs 500 MG Tablet (Brand) Dosage: 1 Tablet, once a day Pharmacy: Retail \$319.20 per year \$26.00 for 30 days	<input checked="" type="radio"/> metformin hcl tabs 500 MG Tablet (generic equivalent) (U) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$58.84 per year \$14.71 for 90 days	\$216.00 per year Explain my savings View other alternatives
<input type="radio"/> Lescol 20 MG Capsule (Brand) Dosage: 1 Capsule, once a day Pharmacy: Retail \$201.12 per year \$16.76 for 30 days	<input checked="" type="radio"/> lovastatin 20 MG Tablet (generic alternative) (U) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$60.00 per year \$15.00 for 90 days	Consumer Reports BEST BUY DRUGS view report >>		
				\$407.28 per year Explain my savings View other alternatives
				\$1024.76 per year Explain my savings View other alternatives

Price a medication

Price another medication → Visit [My Rx Choices](#) for potential savings | [Help](#)

Accessible from Price a Medication

When you visit a retail pharmacy, you will pay a higher cost for this and certain other medications. You will have 3 fill(s) until your retail copayment increases.

← previous Your choices could save you \$1024.76 out of a possible \$1024.76 once your doctor approves. When you click the "continue" button, your choices will also be checked for possible drug interactions. continue

- Side-by-side drug comparisons showing plan and usual & customary (U&C) pricing via retail and home delivery pharmacies
- Potential savings by drug and/or channel option
- Helpful drug information
- Ability to print for doctor review
- Access to Consumer Reports Best Buy Drug information
- Display 25+ possible lower-cost options

Express Scripts Mobile App



Members choose how to connect

- Responsive web design for variety of devices
- Intuitive mobile app
- Patient Care Advocates available via phone



Easy to find information

- Simple landing page
- Easy access to “Contact Us” and FAQs
- Encourages member feedback



More ways to self-serve

- Print forms and member ID cards
- Track and print claims and history by month or year
- Pay outstanding balances and obtain historical invoice summaries and detail

Connecting to Express Scripts is quick and easy, with multiple ways to register:



Patient Care Advocates

can register members online when they call in



Or, members can choose to **register on the web or mobile app**



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ESI Therapeutic Resource Centers (TRC)

- Engage with highly trained, highly trusted individuals who specialize in caring for those with complex conditions (Ex. Cardiovascular disease, diabetes, cancer, asthma, etc)
- Staffed by specialized pharmacists, physicians, nurses, technicians, benefit specialists and other team members
- TRC staff engage through a variety of channels, including web, email, phone and mail
 - Access to the TRCs is **free of charge** to all members. Contact your member services team to request to speak to a specialized team member.
 - TRC access is available to members whether they fill maintenance prescriptions at an Express Scripts home delivery pharmacy or at a retail pharmacy



Express Scripts Customer Service



- Dedicated Customer Service Unit
- Specially trained on the State of New Mexico benefit plan
- Speak to a Pharmacist

Customer Service Number
(located on the back of your ID card):
1-800-743-1720



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